MACHINE CARE

The journey towards the interconnected network of devices is the latest rage. The Internet of Things is converging with smart communication devices. These devices are incorporated within products that consumers know and already use to solve a pressing problem. COMMUNITAKE bespoke solution for connected Android devices is focused on gaining actionable insights, streamlining maintenance, reducing operating cost and achieving efficiencies and improved device performance.

CAPABILITIES

DEVICES MANAGEMENT

COMMUNITAKE provides you with quick visibility of the connected devices. It provides a central, customizable console through which you can gain fast access to the most important information for them.

DEVICE DIAGNOSTICS AND TRACKING

COMMUNITAKE deploys an on-device application that tests the device and performs auto repair actions to optimize its function. The application transmits critical diagnostics on the device status and its connectivity.

PROACTIVE MAINTENANCE

COMMUNITAKE improves device maintenance via continuous monitoring. It monitors and collects failures data by parameters and locations and provides you with indications towards proactive care actions.

MASS OTA CONFIGURATION

COMMUNITAKE supports over the air configuration for updating device configuration. Over the air commands can define access points, methods of data transfer, recover device data, and install applications.
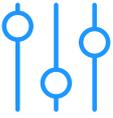
SECURITY AND COMPLIANCE

COMMUNITAKE protects the access of devices to the set network. Only properly functioned and configured devices are allowed to access the network. Non-compliant devices are locked until they resume reliability.

REMOTE DEVICE REPAIR

COMMUNITAKE enables IT staff to remotely control a device and provide an effective hands-on maintenance as if they are holding the device in their hands.

POLICIES MANAGEMENT

COMMUNITAKE allows you to define prohibited and mandatory on-device applications. Define prohibited applications via blacklisting or allowed only kiosk mode. Perform mass distribution of new and updated applications and track and monitor compliance to the application policies.

ANALYTICS

COMMUNITAKE collects and accumulates the diagnostics and the data which is generated by the device to a central database. Advanced reports and queries allow you to explore actionable insights.

VALUE

1 INCREASED DEVICES' PERFORMANCE

- ◥ Minimizes devices' idle time via proactive and timely care
- ◥ Optimizes device reliability via OTA software and configurations updates
- ◥ Repairs devices before they impact business results

2 REDUCE OPERATIONAL OUTLAYS

- ◥ Reduces service and support costs via automated compliance
- ◥ Mitigates malfunctions risk through collaborative remote guidance
- ◥ Minimizes recalls and onsite travel via remote device control

3 ENHANCED MONITORING AND PROVISIONING

- ◥ Facilitates visibility of equipment location for theft prevention
- ◥ Gains proactive care notifications and recommendations
- ◥ Maintains holistic view of KPIs, assets inventory and policies compliance

TECHNOLOGY

- ◥ COMMUNITAKE supports Android (2.3+).
- ◥ Cloud based solution or on-premises deployment along with White-label branding.
- ◥ Multi-tenant, highly scalable and redundant architecture.

COMMUNITAKE delivers a comprehensive Mobility platform that unifies robust multi-channel support with highly secure device, smart Enterprise Mobility Management, and core Android Internet of Things. The CommuniTake solutions suite (1) turns support to be the hallmark of a successful service provider; (2) manages mobile resources, processes and security to effectively operate business mobility; (3) enables complete wiretapping protection for mobile devices; (4) and facilitates seamless performance for connected Android machines. CommuniTake proven success features superior technology; advanced functionality; flexible delivery methods; and white label models. CommuniTake products are deployed by foremost operators and businesses worldwide.